| 1 ICAS | etick the response you want to give for each statement be Statement | Strongly | Agree | Disagree | Don't know |
|--------|---|----------|-------|----------|------------|
| | Statement | agree | Agree | Disagree | Don't know |
| 1. | My child is happy. | 2 | 1 | | |
| 2. | My child feels safe. | 2 | 1 | | |
| 3. | My child does well. | 2 | 1 | | |
| 4. | The children are respected by the staff. | 3 | | | |
| 5. | The Hub has a warm and welcoming atmosphere. | 3 | | | |
| 6. | The children get on well with each other. | | 3 | | |
| 7. | The Hub makes sure the children are well behaved. | 2 | 1 | | |
| 8. | If bullying occurs, The Hub deals with it quickly and effectively. | 2 | | | |
| 9. | My child is well taught. | 3 | | | |
| 10. | The Hub makes me aware of what my child will learn during the year. | 2 | | 1 | |
| 11. | The Hub lets me know how my child is doing. | 3 | | | |
| 12. | The Hub gives my child the support they need to succeed. | 3 | | | |
| 13. | The Hub has high expectations for my child. | 1 | 1 | 1 | |
| 14. | When able to do so the school offers relevant after school clubs and activities which my child can take part in | 2 | | 1 | |
| 15. | When requested to do so The Hub supports me with my child regarding any potential concerns at home. | 3 | | | |
| 16. | I am able to discuss concerns or worries in an honest and straightforward way. | 3 | | | |
| 17. | When I have raised concerns with The Hub they have been dealt with properly. | 3 | | | |
| 18. | The Hub is secure from unauthorised people | 3 | | | |
| 19. | The Hub is well led and managed. | 3 | | | |
| 20. | I would recommend the Hub to another parent. | 3 | | | |

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Areas in which I feel I would like support / help from The Hub / School.

I would like to be more involved with The Hub / School in the following ways.

I would like to be involved with the Hub as they are an important part of my son's journey

What I particularly like about The Hub / School

- A safe positive learning environment with fantastic staff
- > The staff are laid back, not forceful which gains them more respect from the children, but at the same time they deal with any issues well
- ➤ How friendly and welcoming, how they are always helping the children with any help & support

What I think could be better in The Hub / School.

- ➤ Better mix of ages more of the same year group
- ➤ Information on topics the children are learning
- Nothing as they do an amazing job

Ways in which I believe the site security could be improved for The Hub

- An intercom for the hub gate instead of a nursery office visit
- Nothing as they keep the children safe and no one is allowed unless they have been informed about different pickups

What would be the most important statement that you would like to share with potential new parents about The Hub?

- > The staff are brilliant, my child has only been there a short time and has leaped up in progress by a few years in less than 12 months
- > The staff are amazing, as it was the best decision we ever took to send our son there, he has come on leaps and bounds since he has been there

Further comments I would like to make.

➤ I would tell any parent that was our best choice, and I would tell them to do the same. The staff are outstanding, and they go beyond in helping the children. It will be a very sad day when our son leaves as they have been an important part of his journey