

# Telford and Wrekin Educational Psychology Service

## Information for Parents/Carers

### Dear Parent/Carer

Your child's school is working on a project with us at Telford and Wrekin Educational Psychology Service, promoting emotional wellbeing through the Sandwell Wellbeing Charter Mark process. To do this, we would like to speak to you, your child(ren) and the school staff to make sure that all members of the school community have the opportunity to have their voices heard. This is an exciting project, and we are excited to share it with schools across Telford & Wrekin.

### What is the Sandwell Wellbeing Charter Mark?

The Sandwell Wellbeing Charter Mark was originally developed in Sandwell in 2015 and explores social, emotional, and mental health holistically through a whole-school approach. The aim of the Charter Mark is to recognise a school's commitment towards improving the social, emotional, and mental health of its staff and families. The criteria which drive the Charter Mark is informed by the Public Health England Publication (updated 2021) which identifies eight principles that are important in prompting emotional health and wellbeing within the school environment.



### What will it involve?

Our team will collect data from the whole school community. We will collect staff views via an online survey and pupils will be invited to take part in focus groups led by two of our assistant educational psychologists and asked to share their views about their school.

Collecting the authentic voice of the whole school community is important to this project, and we invite parents to share their views via an anonymous online survey to which the link will be shared via your school's usual communication methods. We also invite parents to participate in a focus group led by two of our assistant educational psychologists.



*The questions that you will be asked will be centred around these eight principles*

### What will happen next?

Once we have collected all of the views of the people we have spoken to, they will be written into a report and given to the school. We will not use the names of anyone that we have spoken to, or who has completed the online survey. The school may use the report with other people. We will celebrate what is working well and work collaboratively with the school to address any areas for development.

Please contact your school or our team at [Telford.wellbeingchartermark@telford.gov.uk](mailto:Telford.wellbeingchartermark@telford.gov.uk) if you have any questions.

Kind regards,

Telford and Wrekin Educational Psychology Service